

# 4 Ways Allen is Improving Patient Engagement



## BOTTOM-LINE IMPACT

More than half of Allen's clients have increased revenue by more than 10% since implementation.

# 33%

Increase in Revenue since Implementing Allen Solutions.



Source: Individual client hospital data

## PATIENT SAFETY



# 76%

of Allen customers rank in top two tiers for CMS Patient Safety Scores since implementing.

Source: The Leapfrog Group

## AVERAGE IMPROVEMENT IN HOSPITAL RATING since implementing Allen Solutions –



Source: HCAHPS Data

# 10%

Some Allen clients are seeing HCAHPS improvement of as much as 43% since implementation.



Since implementing Allen's Solutions, top performers have shown significant improvement in HCAHPS Staff Responsiveness.

## STAFF RESPONSIVENESS

# 43%

## IMPROVEMENT

Source: Individual client hospital HCAHPS data

## Allen's Clients are Top Performers

More than 3/4 of our customers rank in CMS' top Star Rating tiers.



Source: CMS Star Report