

FY 2017 REPORT TO DONORS

The Gift of Caring

In FY 2017, Hoag nurses continued to focus on excellence in patient care and on preparing for their fourth Magnet Re-Designation in 2019. There are currently only 445 Magnet hospitals in the United States, which is less than 9 percent of hospitals nationwide who have attained this recognition from The American Nurses Credentialing Center. Being a Magnet designated makes Hoag part of an elite group of hospitals in the state and the country.



Your gifts assist Hoag in continuing to enhance our nursing care through supporting our nurses in advancing their knowledge and education. Through your support, Hoag nurses are equipped to coordinate care across the continuum to meet growing and complex health care needs. This report highlights the impact of your giving to Hoag Nursing in FY 2017.

Raising the Bar

Research shows that Magnet hospitals produce better quality of care through their superior practice environments than non-Magnet hospitals. In FY 2017, Hoag nurses again raised the bar for excellence in patient care – achieving Magnet status for the fourth year. Less than nine percent of hospitals nationwide have attained this recognition from The American Nurses Credentialing Center (ANCC).

Magnet recognition is considered a leading source for measuring nursing excellence

The Institute of Medicine recommends, along with other governing bodies such as Magnet that Nurses should have a higher degree of education to better serve our aging patient population. The ANCC has now made it a standard that all Magnet hospitals have 80 percent of their nursing workforce possess a bachelor's degree in nursing or above by the year 2020.

As Hoag looks to build an 80 percent BSN nursing workforce, the cost of education can be a big financial burden for some nurses, which is why we are so appreciative to those members in the community who have generously donated funding for this very important endeavor.

"The scholarships mean everything to people who want to advance their careers and provide more to the community, but don't have the financial means to do so. The advanced education is allowing me to tackle challenges and to see how I can improve well-being for patients --not just at the bedside, but for the community as a whole. I can't imagine being anything other than a nurse. Thank you for helping me to pursue a higher degree, for achieving something I didn't even know I was capable of achieving."

Charlotte Nicolas, RN

Operating room, Hoag Newport Beach

FY 2017: By the Numbers



312 Scholarships awarded of up to \$6,000 each



\$1,496,238 funded nursing scholarships



72% of Hoag nurses hold a BSN or higher



12% Increase in Hoag advance practice nurses



2 million

in estimated annual funding needed to meet the federal mandate by 2020

Hoag nurses are also pursuing advanced clinical roles as family nurse practitioners with the generous philanthropic support from the Ochs Family Nurse Practitioner fund. Partnering with California State University, Long Beach, Hoag nurses can access this training onsite in the Marion Knott Nursing Education Center.

To date, Julia and George Argyros have generously donated \$10 million in cumulative giving to establish the Julia Argyros Center for Nursing Excellence at Hoag. Donor investment in nursing education helps Hoag fulfill its commitment to develop, attract and retain the best and brightest nurses seeking the highest level of education.



Nurses from Hoag Irvine's post-anesthesia care unit, the first, and currently only, department at Hoag staffed 100 percent by BSN-level nurses, all of whom received Hoag nursing scholarships.

Stories of Impact

Unit of Scholarship Funded BSNs is Elevating the Culture of Care

The impact of philanthropy's investment in nurse education perhaps is nowhere more visible than in Hoag Irvine's post-anesthesia care unit. It is the first, and currently only, department at Hoag staffed 100 percent by BSN-level nurses, all of whom received Hoag nursing scholarships. Of the 14 nurses, 11 also are on clinical ladders, providing leadership on special projects for clinical performance and organization efficiency improvement.

"I don't think any one of them would have been able to pursue these degrees if we didn't have this funding," says Raquel Vignone, BSN, RN, director of perioperative services. The program takes around two years to complete, while working a full-time job. "It wasn't easy for a lot of these nurses. They have kids, grandkids, some are single moms. They are very vocal about how proud they are, and I am so impressed with them," says Raquel. "They share their knowledge, they discuss unusual diagnoses and patient outcomes. It is never one nurse-one patient. They help each other out, and want to work as a team, even asking for more team-building opportunities outside of work."

The positive impact on a collaborative team culture is evident, as are the improvements on clinical outcomes. For example, she notes, improving specimen accuracy has been a clinical ladder project and goal. In July, the unit achieved 100 percent accuracy for the first time, exceeding the 98 percent goal, thanks to evidence-based practices implemented by the nursing team.

Mai is Forever Grateful

Hoag oncology nurse Mai Uyen Do was 16 years old when she arrived in the US on a Vietnam refugee boat. What she lacked in English-speaking skills she made up for in work ethic and a calling to help others. She earned her associate's degree in nursing at night while working full time. But the 20-year Hoag employee thought her longtime goal of advanced nursing education was out of reach for her.

She supports her 90-year-old mother and three children, two of whom soon will head to college. "My priority was put on the back burner," she says, "until I heard about the scholarship opportunity at Hoaq."

Mai is one of 10 in her nursing unit to take advantage of a Hoag scholarship. "My unit director was very supportive and always encouraged us to go back to school," says the recent BSN graduate. "The BSN program has made me a better leader and is helping me provide better patient care. Everything we do on the unit is about applying what we learned in school," says Mai, who has led numerous quality improvement programs since graduating. Hospital-acquired infections on the unit have reduced dramatically since implementing evidence-based practices she learned in her coursework. Mai will soon begin the master's in nursing program with the help of a Hoag scholarship.



"The advanced education is what I always wanted. If it wasn't for the generosity of Hoag donors, it would not have been possible. I am forever grateful."

Mai Uyen Do, RN Hoag oncology Department



Hoag's 2017 Nurse of the Year, Mary Jane Nicholas Morimoto, MSN, RN, ACNS-BC, CNS, CCRN-CSC shown here with George and Julia Argros.

Hoag Nurse of the Year Exemplifies Excellence in Care

Hoag's 2017 Nurse of the Year, Mary Jane Nicholas Morimoto, MSN, RN, ACNS-BC, CNS, CCRN-CSC, exemplifies Hoag's culture of care and innovation. Mary Jane is a coronary care unit/cardiovascular intensive care unit nurse who has cared for patients at Hoag for more than 19 years. Mary Jane is a clinical ladder IV nurse and a nursing instructor at California State University, Long Beach. She began her advanced nursing education with a Hoag scholarship in 2009 to pursue a BSN.

Educational Conferences Promote Best Practices

Philanthropy sponsored attendance at educational conferences where Hoag nurses learned the latest in evidence-based best practices in nursing care to share with colleagues.

Acute Care Conference

Hoag hosted the annual Acute Care Conference (formerly known as Med/ Surg Nursing Conference) in August, thanks to generous philanthropic support from the McIntyre Nursing Scholarship Fund. Hoag nurses and other nurses in the community attended free of charge. Nationally recognized speakers shared their evidence-based research and findings on topics such as wound care, prevention of skin breakdown and how to prevent alarm fatigue.

Orthopedic Nursing Symposium

Thanks to philanthropic funding, Hoag Orthopedics held the eighth annual Orthopedic Nursing Symposium in the Allan & Sandy Fainbarg Community Education Center in October. A conference highlight was a live-fromthe-OR Anterior Total Hip Arthroplasty by Steven L. Barnett, M.D., chief of staff, Hoag Orthopedic Institute, moderated by Robert S. Gorab, M.D., chief medical officer, Hoag Orthopedic Institute.

Improving Patient Comfort

Through the generous support of donors, this year we dramatically expanded our number of Ultrasound Guided Intravenous Machines (USGPIV) from one to nine. These were funded in part by a gift from Larry and Deborah Bridges along with general nursing funds. USGPIVs are used for administration of IV fluids and medications as an essential component of optimal care.

Conditions such as diabetes, cancer, obesity, COPD and cardiovascular disease are just a few factors that contribute to difficulty in establishing and maintaining IV access. This can lead to multiple insertion attempts or even the necessity of a central line. Ultrasound imaging eliminates these risks and dramatically improves the patient experience.











Choose Nursing, Choose Hoag

More than 260 guests gathered at the Balboa Bay Resort Nov. 9, 2016, for the annual *Choose Nursing, Choose Hoag* Luncheon to honor 456 Hoag nursing scholars and recognize the generous donors who support their continued education and training.

Event underwriting in the amount of \$125,000 went to help fund scholarships for nurses working toward their advanced degrees. Hoag is now 73 percent BSN certified, moving closer to its goal of 80 percent by 2020. The 2016 Hall of Fame recipient, Jim Coufos, was recognized for his loyal and generous commitment to nursing excellence over the years.

Thank you

Your generous support of Hoag Nursing helps Hoag nurses reach new heights in providing exceptional care to our community.

For more information, please contact Angelina Morano at (949) 764-7221 or Angelina.Morano@hoag.org. Please visit our website: www.HoagPromise.org.